Getting to the Root of It

Directions: Using your group scenario, “get to the root” of the student’s situation by determining the problem and possible root causes of the problem. Write directly on the graphic and discuss your ideas with the small group.

EWIMS Step 3 and Step 4

What is the problem?

Why is it occurring?

Symptoms

What is the problem?

Step 3

What

Who
Underlying/Root Causes

Why is it occurring?

When

Where

Why

Step 4

Symptoms Versus Underlying Causes

What is the problem?

Step 3
Identify symptoms.

Why is it occurring?

Step 4
Determine underlying causes.